

TIPPING POLICY

At Bill's Restaurants, we aim to reward our team members for the exceptional service they provide.

A discretionary service charge is added to all guest bills as part of our tipping policy. This service charge is intended to support our team members ensuring they are fairly compensated. The service charge is a way for guests to recognise the quality of service they have received. It is distributed among all team members, including those behind the scenes such as kitchen team members to reflect the collective effort involved in delivering our guest's dining experience.

In compliance with the Allocation of Tips Act 2023, 100% of the service charge received is passed on to our team members, ensuring fair and transparent distribution.